# Tools of Engagement for Online Learning

Dr. Deborah Taylor
Kansas City Kansas Community College
dtaylor@kckcc.edu

West of House You are standing in an open field west of a white house, with a boarded front door. There is a small mailbox here.

>\_

### Welcome

- Quick introductions
  - Who, What, Where
- A Little Background Information

## Before we look at the tools and strategies, let's define a few terms.

- Engage
- Engagement
- Student Engagement
- Online Student Engagement

### Engage

 Occupy, attract, or involve (someone's interest or attention)

 http://www.oxforddictionaries.com/us/definit ion/american\_english/engage#engage



### Engagement

- Difficult to define best I found was in the Oxford English Dictionary
- "That which engages or induces to a course of action; an inducement, motive. Cf. (obs)"
- Linda Deneen liked, "the fact of being entangled; involved or entangled conditions. Obs."
- Note both are obsolete

### What does student engagement mean?

- In education, **student engagement** refers to the degree of attention, curiosity, interest, optimism, and passion that **students** show when they are learning or being taught, which extends to the level of motivation they have to learn and progress in their education.
- Student Engagement (2016, February 18). In S. Abbott (Ed.), The glossary of education reform. Retrieved from <a href="http://edglossary.org/student-engagement/">http://edglossary.org/student-engagement/</a>



### Student Engagement in Online Classes

 Student engagement is a rendezvous between learning and the digital tools and techniques that excite students.

Linda Dennen, Educause Quarterly Review, vol.
 32, no. 4, 2009



## George Kuh on the engagement premise

- the more students study a subject, the more they know about it,
- and the more students practice and get feedback from faculty and staff members on their writing and collaborative problem solving,
- the deeper they come to understand what they are learning...

### Learning Environment Design

- consider both motivational and instructional influences on learners,
- Both require consideration of learner goals and capabilities together with cultural and environmental factors that affect attitudes and performance.

## Keller's ARCS Model for Design

- Attention
- Relevance
- Confidence
- Satisfaction

- Motivational design
- Adult learners self-motivated learners

#### The ARCS Process Includes:

- Knowing and identifying the elements of human motivation,
- Analyzing audience characteristics to determine motivational requirements,
- Identifying characteristics of instructional materials and processes that stimulate motivation,
- Selecting appropriate motivational tactics, and
- Applying and evaluating appropriate tactics.

## DO'S FOR ENGAGING YOUR STUDENTS

01

### Stay Relevant.

All content, headings, and subheadings should be relevant to the course.

05 Include Interactions.

Only add interactions that are necessary, such as links, videos, or file downloads.

?

**04** Remain Up-To-Date.

Update your course often to ensure your content is always accurate.

02

Stay Organized.

Keep the screen neat and clutter-free. You never want to distract the student from your content.

Keep it **03** Interesting.

Both your content and your design should be interesting to the student.

### Interest theory

- For engagement to occur, the activities or tasks must be personally meaningful (Hidi, 2000).
- This brings into play the importance of the instructor creating a class that can have personal meaning to the students as well as embracing the social aspects of learning.

#### Self-directed learners want to know:

- what is due and when
- the purpose of the activity
- how it will be evaluated.
- They also want some say in when they work,
- expect what they need to be available when it should be, and
- often want to work ahead.

## Some of the more important design elements for a successful online course include

- Start Here Folder promotes clear navigation
- **Instructor Introduction** builds teaching presence
- **Student Introductions** builds community
- Class Management Statement spells nearly everything out for expectations both for the students AND for the instructor
- **Due Dates Link** allows for self-directed learning
- Organization and Navigation Content organized into folders in order to "chunk" course into manageable pieces and specific instructions included to guide student activity.
- Discussion Areas one for each main topic, one for introductions, and one for off topic discussions if desired. - Contributes to both social presence and cognitive presence and when the instructor comments, then teaching presence is there as well.
- Announcements let students know that you are there and keeps them updated on class activities. (I also send as emails.)
- Practice activities establishes cognitive presence

#### Instructor Presence

- Direct use multiple means of interacting with your students
  - Introduction: picture and video?
  - Discussion: not too early nor too much
  - Announcements: brief and timely
  - Email: as needed (more on this later)
  - Journals: private (instructor only), directed (rubric), 1st
  - Feedback: timely, positive, relevant, encouraging
- Indirect
  - Course Design
  - Course Navigation
  - Course Materials and Activities

Your course is a reflection of YOU!

## Early Communication Builds Teaching Pressence

- Send an email to students BEFORE semester starts.
- Not all will see it, but those that do are greatly appreciative
- Post first in the discussion area model what you want to see
- A welcome announcement telling them what to do first
- About this class quick overview for orientation

### Mini-lectures

- Podcasts keep them short audio only
- Videos if capturing live lectures CHUNK THEM PLEASE!
- Tutorials Skitch (also useful for navigation issues)
- Screencasts- Jing (free) Camtasia (purchase)
   Screencast-o-matic (free)

#### **Podcasts**

- Audacity (FREE) software allows you to record and edit sounds.
- http://audacity.sourceforge.net/download/
- Record an short talk for students to download and listen – a little music in the background spices up the podcasts.

## Voice over PowerPoint/Lecture Capture

- Articulate Kind of expensive
- Camtasia not so pricey
- Echo360 very interesting and allows tracking of interactions (we are piloting this now)
- Kaltura not sure of price
- Tegrity- not so good right now
- Top Hat ?
- PowerPoint anyone?

#### w Attempts **SESSMENT DETAILS** Name QUIZ 2 - Due Sept. 10 Last attempt egation Date 9/10/15 50 s Possible click on your score EMPTS te Created Date Last Submitted or Edited Calculated Grade o 16, 2015 8:13 PM Sep 16, 2015 8:14 PM LATE

#### **Tutorials**

Legend

Can be used to explain how to access course resources.

Annotated screen shots- easy-peasy.



# Immediate Feedback Promotes Self-regulated Learning

- Feedback is a vital part of the learning process during which misconceptions are corrected. It is most effective when the feedback is both immediate and in sufficient detail for the student to initiate corrective action (Waldrop, Justen & Adams 1986).
- With animations and computer models, the learner can obtain immediate feedback on his/her responses and incorrect answers can be changed as part of the acquisition of new knowledge.

### Course Management Suggestions to Encourage Self-regulated Learning

- Have several activities/assignments due very early, this shows your expectation for their behavior.
- Use Rubrics for scoring this gives students guidelines to monitor their performance.
- Put your energy in at the beginning correcting, adjusting, and explaining then students understand expectations and things move more smoothly the rest of the semester.



### Please note:

- There is NO ONE way to teach your course
- Each course is unique
- Each instructor is unique

#### **HOWEVER**

 Some consistency in structure and design helps students as they move from course-tocourse



## Learning

- is a process not a product.
- involves change in knowledge, beliefs, behaviors, or attitudes – over time and is lasting.
- is not something that is done to students but rather something that students themselves do.

How Learning Works: seven research-based principles for smart teaching / Susan A. Ambrose [and others]; foreword by Richard E. Mayer.

### Student centered learning

- The responsibility to do the work is placed in the students' hands.
- Give them the tools, rules, guidelines, etc., but it is up to them to do the work.



## Building a community

- Discussion Boards
  - Guided Introductions
    - Who you are, your major, career goals, "one fun thing" and include a photo (builds community)
    - Post first and model what you want to see
  - Module (unit, weekly)
    - Relevant can vary (reinforces course content)
    - Grading Rubric provided

<sup>\*</sup>Most important interaction in my study for promoting student success

### Discussions will be different

- Content heavy i.e. science
- Tell me one new thing that you learned while reading the chapter.

## Grading Rubric for Posting (KISS)

#### 3 points total

- 1 points if accepted by instructor
- 1 point for including page number
- 1 point for responding to another student's post. (Must be relevant and add to the content and not just an "I agree" type post.)
- (if your post is not accepted, you will receive an email from me and your post will be deleted). (See below for requirements for acceptance.)

## Accepted posts must fit the following criteria:

- aligns with the directions
- is unique (if someone has chosen your topic, you need to choose another one)
- is composed of at least three sentences
- has only minor grammatical and spelling errors
- is accurate
- is on time
- must include page number

## A Different Type of Post

- Tell us how you did on the Kinsey quiz.
  - Were there any surprises?

Rubric is more complex – but still not as complex as many.

Content	
5	Discussion is thoughtful and supported with concrete evidence.
3-4	Discussion is thoughtful, but not supported with concrete evidence
1-2	Discussion is superficial and may or may not be supported with concrete evidence.
0-1	Discussion is limited and no evidence is presented.
Context	
2	Discussion is written in paragraph form and follows grammar and spelling conventions.
0-1	Discussion is not organized or does not follow grammar and spelling conventions.
Interaction	
2	Response is made to at least one other student post. Response is thoughtful and appropriate.
0	No response is made to another student's post.
Timeliness	
1	Posted on time.
0	Posted late. NOTE: your total score will be zero if you miss the deadline.
10 possible	Total Points Possible



## Other student-to-student interaction possibilities

- Group work group projects
- Course wiki
- Chat
- Peer evaluations
- Team quizzes
- Peer tutoring

## 7<sup>th</sup> principle of Learning

"To become self-directed learners, students must learn to monitor and adjust their approaches to learning"

 Eberly Center for Teaching and Excellence at CarnegieMellon

### Metacognition

- Thinking about thinking
- Higher-order thinking that enables understanding, analysis, and control of one's cognitive processes, especially when engaged in learning.
- In other words, the more we can teach students to be actively thinking about thinking as they learn, the more effective their learning will be. (Kuhn, 2000)



#### Metacognition Tool –Journal

- After reviewing exams
- Private Instructor only
- After reviewing your results for Exam 1 tell me:
  - 1) were you satisfied with your score?
  - 2) what did you do to study for this exam,
  - 3) what will you do differently for the next exam?
- After last exam
  - 3)what will you take with you from this class for your next science course?

Important to respond to 1st - see rubric



#### Journal Rubric

- 3 points
- 1 point for each question
- But to earn point must answer questions 2 & 3 with specific activity
- Can earn missing point(s) with a second correct post
- Feedback I try to comment on first and others as needed

# Exam 4 Journal Post q 2 & 3 only

- For this exam I studied the powerpoints, taking notes and making flashcards, I did the homeworks and reviewed them before taking the test, I also filled out the study guide and had my roommates quiz me on it.
- From this class I'm going to take away that, redoing homeworks even not for a score, works really well for me as a study method and that I excell when studying multiples days in advance a little each day instead of doing a lot only a night or a couple nights ahead of time. Thanks for the semester!

### Another journal

- I am very satisfied with my score. This is the best score I have ever gotten on a test and I am proud of myself.
- To study for this test, I started studying early, I read through each chapter and took notes on them, and I reviewed the Power Point slides and homework.
- The concepts that I learned in this class will definitely apply to other science classes I may take in the future. I will use my knowledge to excel in the subjects that we learned about and hopefully learn even more. I will also take away study strategies that I used in this class. With such dense information (usually a lot of information in science courses) studying can be hard, but over the weeks I learned how to study successfully. Thanks for guiding us through this course over the semester! (my emphasis)

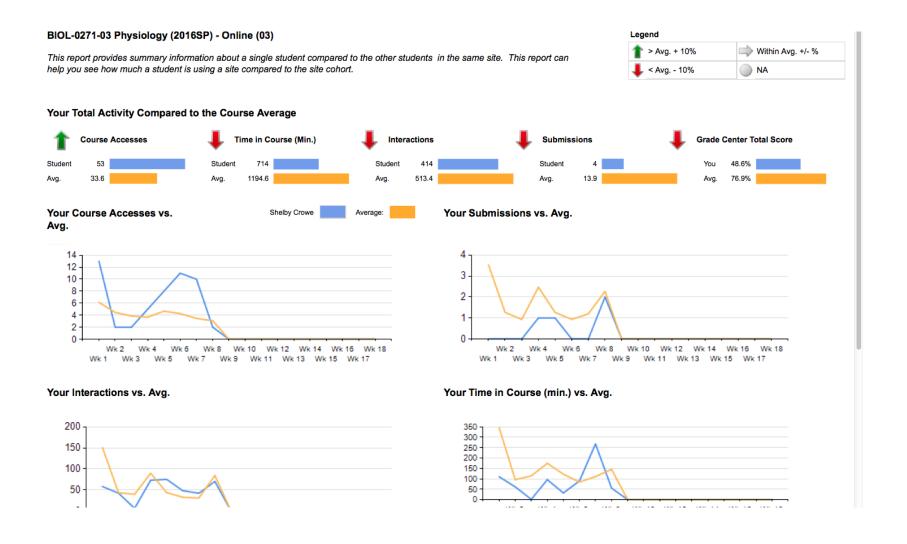
#### **Rubrics**

- Scoring tool
- Reflects instructor's expectations
- Guidelines for students promotes self-directed learning
- Promotes consistency in grading
- Reduces grading time
- Reduces "why this grade?" questions
- KISS
- Does take time to build but worth it

## **Analytics for Metacognition**

- How am I doing?
- Shows student how their performance stacks up against other students
- Self-regulated learning
- Metacognition

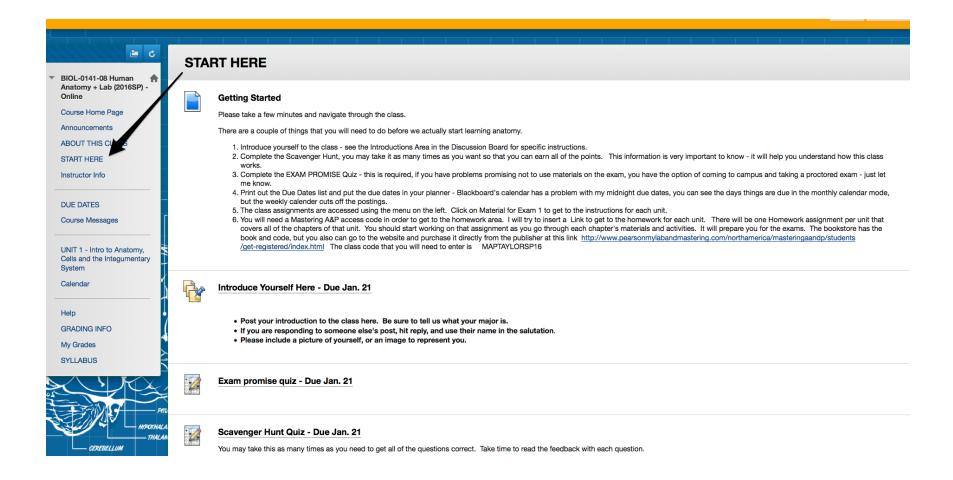
# How am I doing?



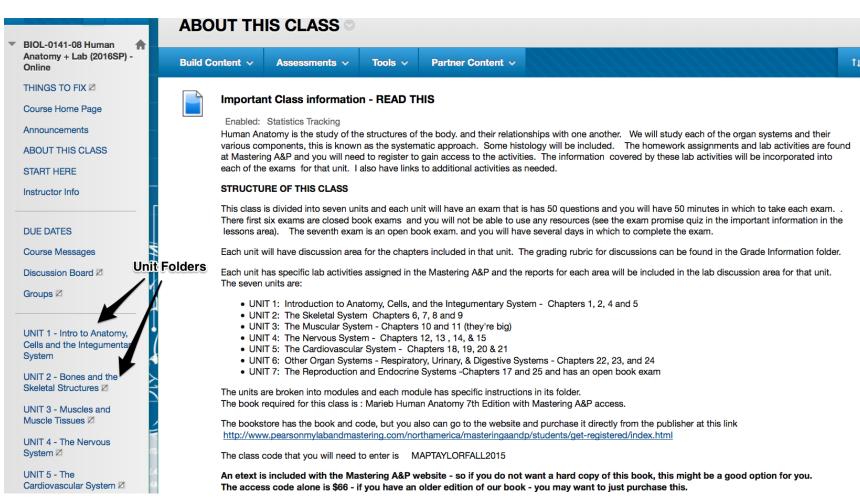
#### Design Tools to Promote Engagement

- Start Here Page
- Folders for Chunking
- Clear navigation
- DUE DATE List and Link (self-directed learners want to know what is due and when)
- Scavenger Hunt Quiz
- Mini-tutorials annotated screen shots (SKITCH)

# START HERE page— every course should have one



# Folders for Chunking and Easy Navigation



# Chunking

- Chunking refers to the strategy of breaking down information into bite-sized pieces so the brain can more easily digest new information.
- Working memory can accept only 5-7 pieces of new information at a time. Information must go through working memory to be assimilated into long-term memory.
- Think of this as a series of neurons (nerve cells) activating one another – neurons that fire together wire together.
- http://theelearningcoach.com/elearning\_design/chunking-information/



BIOL-0271-01 Physiology 1 (2015SU) - Online

**≟** ¢

ABOUT THIS CLASS

START HERE

Course Home Page

**Announcements** 

McGraw-Hill CONNECT

**DUE DATES** 

Material for Exam 1

Material for Exam 2

Material for Exam 3

Material for Exam 4

Course Messages

STUDY TIPS AND SUGGESTIONS

My Grades

Calendar

**SYLLABUS** 

Help

Journals

#### **DUE DATES**

#### **MULTIPLE FORMATS**



**Due Dates - PRINT THIS OUT** 

Attached Files: 1271 SU 15 due dates.docx (17.897 KB)

DUE DATE	ASSIGNMENT
June 3	Scavenger hunt quiz & Exam Promise Quiz Due
June 3	Introduction in discussion area & reply
June 4	Homework 1 and Mod 1 Discussion posting & reply
June 5	Homework 2 and Mod 2 Discussion posting & reply
June 8	Homework 3 and Mod 3 Discussion posting & reply
June 10	EXAM 1 opens on June 8
June 11	Journal post for Exam 1
June 12	Homework 4 Mod 4 Discussion posting & reply
June 16	Homework 5 and Mod 5 Discussion posting & reply
June 19	Homework 6 and Mod 6 Discussion posting & reply
June 22	EXAM 2 –opens on June 20



## Scavenger Hunt Quiz

- Points count towards grade may take multiple times until full points awarded
- Important course information
- Not just syllabus information, but some "how to" things as well
- Forces finding specific details about course
- Example: Are you allowed to use your notes on test? Yes or no and then have feedback with correct answer.

#### Scavenger Hunt Quiz

(can take multiple times in order to earn full credit)

Close Window

QUESTION 1	
Is it necessary to get the access code for Mastering A&P?  A. Yes, that is where the homework is found and I've been there.	
B. Yes, but I haven't gone yet, but know I need to since that is where the homework is found.	
○ C. no.	
QUESTION 2	
Are you permitted to use resources on the exams?  A. NO	
B. yes	
QUESTION 3	
Where are the instructions for the discussion posts found?  A. There are discussion posts?	
B. In the lessons area under class assignments for each unit and chapter	
○ C.I don't know.	
QUESTION 4	

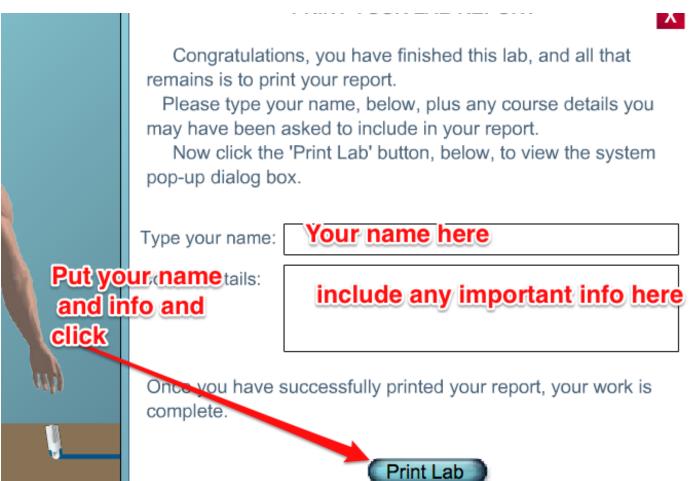
What do you need to do to see your grades?

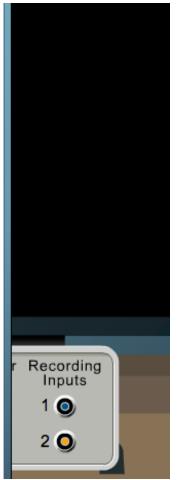
A Como to the office

#### TOOL - Skitch.com

- Can be used to develop tutorials
- Screen capture and annotate
- Because it requires Evernote, files are easily accessed
- Mobile friendly
- Needs to be installed take screenshot, annotate, pull to desktop, insert
- Skitch.com screen capture with annotations (need Evernote account) I used for this presentation and also use for step-by-step instructions for students

# Tutorial Example with SKITCH





## Warning!

- Don't let technology get in the way of learning
- If the learning curve to use the technology is too steep then cognitive overload will occur and the student won't learn what you need them to learn for your class.

#### Practice Makes Perfect?

- As a neuroscientist, practice fascinates me because it is all about establishing pathways in the brain. The ability of the brain to form and re-form routes for specific thought patterns, and for those routes to become more deeply ingrained the more we exercise those thought patterns, makes it possible for us to learn and refine a multitude of wonderful skills throughout our lives. Bill Jenkins, Ph.D.
- http://www.scilearn.com/blog/deliberate-practice-develops-expertise

#### **Quiz Tools**

- Publisher provided some are good, but all are expensive. Helpful until instructor can develop own?
- Quizlet.com
- I've always suggested that students create their own – keeping a key so that they can check their work quickly.
- Gimp.com like Adobe Photoshop, but free to make your own images

#### Interactive Tools Promote Engagement

- Questions inserted into PowerPoint lectures -
- Thinglink.com lets you build your own interactions
- YouTube videos: search for content or build your own
- Practice Quizzes: formative tools in Quizlet.com students can build their own quizzes and find others
- Interactive Homework mostly publisher provided
- Scenario Based Learning and Simulations
  - Some are already out there
  - Build your own?















#### Deb Taylor

A happy ThingLink user.











FOLLOWING

**FOLLOWERS** 



STATS

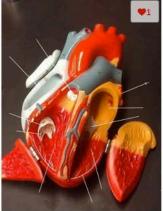








ADD NEW IMAGE



Anterior open heart

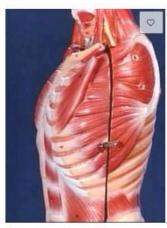


Digestive system



anterior respiratory model

O 2 years ago



Lateral thoracic muscles



Male Reproductive structures

@ 2 years ago



Anterior thigh muscles



Posterior leg



Posterior thigh muscles



Superficial posterior muscles



# Learning and performance are best fostered when students engage in practice that

- a) focuses on a specific goal or criterion for performance (again, learning objectives/outcomes),
- b) targets an appropriate level of challenge relative to students' current performance, and
- c) is of sufficient quantity and frequency to meet the performance criteria.

Specifically, research shows that the amount of time someone spends in deliberate practice is what predicts continued learning in a given field, rather than time spent in more generic practice.

(Ericsson, Krampe, & Tesch-Romer, 1993)

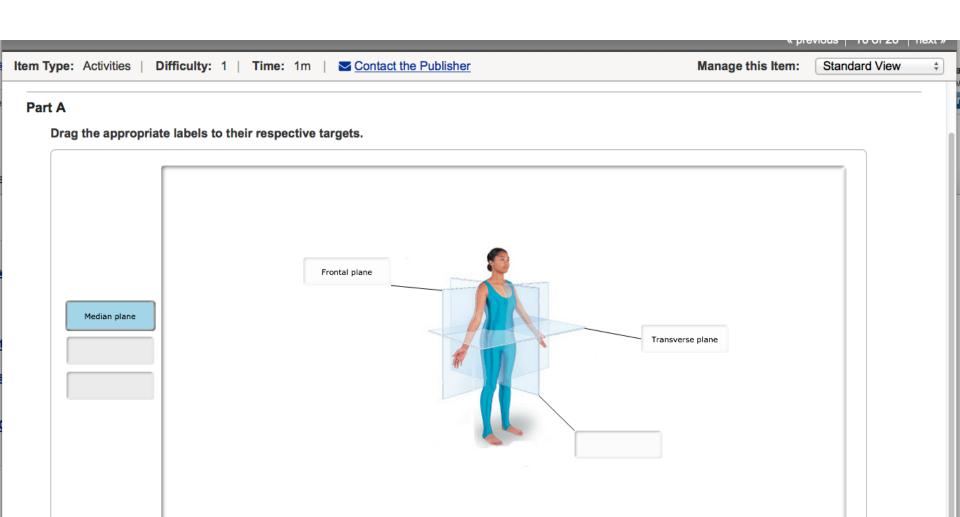


#### Practice, Practice, Practice

- Formative assessments (not graded, but points given for doing)
- Homework over time (graded)
- If multiple choice questions on test then practice should be multiple choice, but if essay tests then essay practices.

# Publisher Provided (costly)

- McGraw-Hill
- Pearson
- Wiley
- Sapling Learning (still evolving)
- Others?



Submit

My Answers Give Up

Provide Feedback

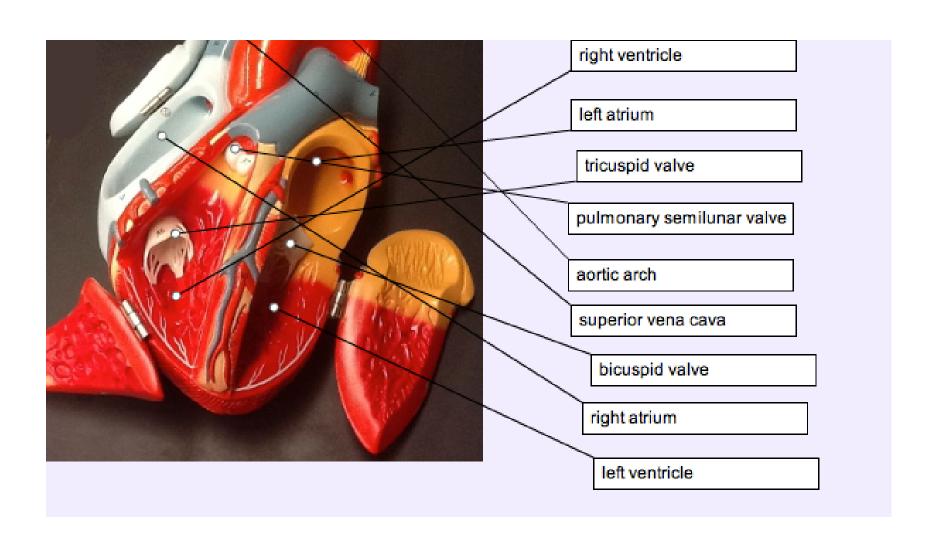
reset ? help

Continue

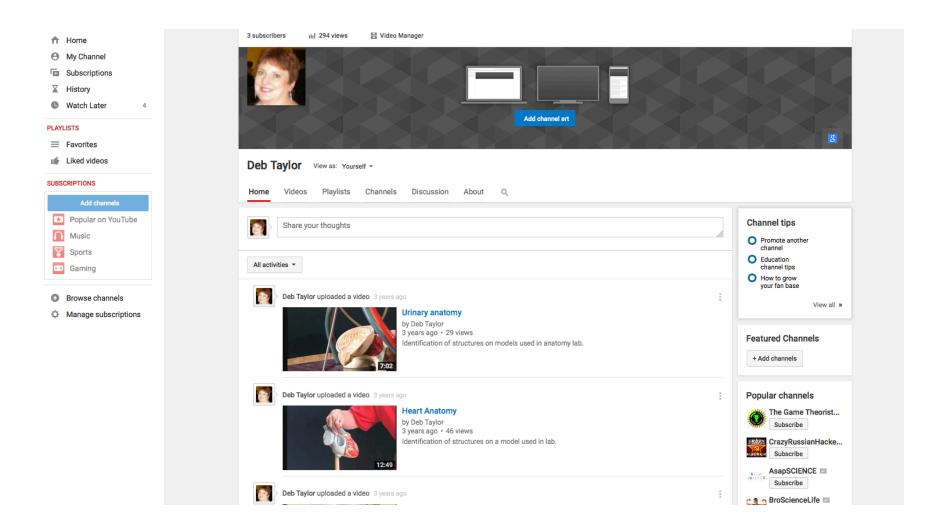
# Build your own?

- Time consuming
- SoftChalk
- LMS?
- Test banks

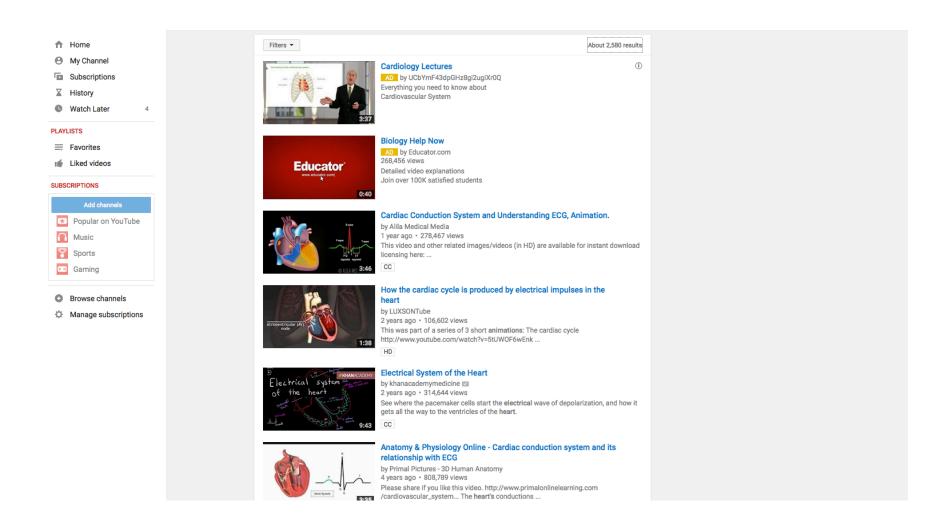
#### SoftChalk



#### YouTube - Your Own



#### Or use others' videos



# Scenario Based Learning, Simulations, and Case Studies



Click to enter the Virtual Cardiology Lab

This virtual lab requires that you have both the Shockwave and Flash plug-ins installed in your browser. Click the icons below to obtain the latest versions of these plug-ins.







Intro Patient Notebook Quiz Guide

#### Cardiology Lab Introduction and Help

Welcome to the Virtual Cardiology Lab. The focus of tool, and at each stage, the doctor will invite you to

Making a diagnosis is, in many respects, like detection of diseases and their symptoms. Since we assume you tools. This information can be found in the "Basic Ca

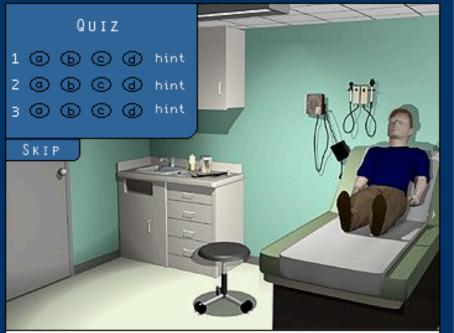
#### Learning Objectives

- Symptoms of a selection of heart diseases, t
- Tools and techniques used for diagnosis. Wh
- Principles of pedigree analysis.

#### Using the Virtual Lab

The lab interface is divided into two main areas: the the lab notebook window will automatically update w

Icons below the tip window indicate the current secti



Use the Cardiology Guide and the Diagnostic Tools Guide to answer these questions on the auscultation exam and exam procedures.



tro Pat

Notebook

Quiz

Guide

Guide

#### **Auscultation Quiz**

(Answers to this guiz can be found by referencing the Cardiology Guide)

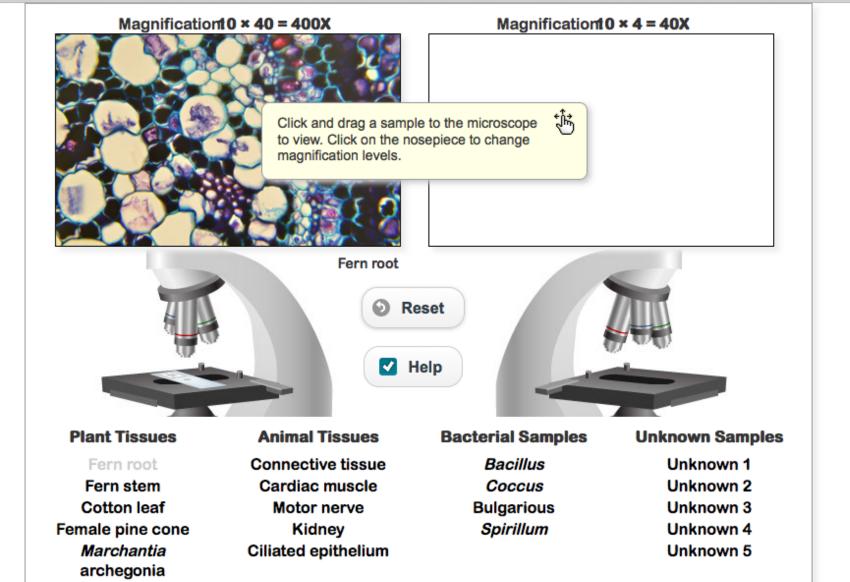
#### 1. When a doctor uses a stethoscope, what is being monitored?

- a) The sound made by the electricity spreading through the heart.
- b) The sound made by the vibration of the heart and blood as pumping occurs.
- c) The sound made by the contractile molecules of the muscles of the heart as they contract.
- d) None of the above.

#### 2. Which of the following conditions can cause irregularities in the sound of the heart?

- a) Moderate bradycardia.
- b) Mild mitral valve regurgitation.
- c) Mild atherosclerosis of the coronary arteries.
- d) Both a and b.

#### 3. What is a murmur?



saplinglearning.com example

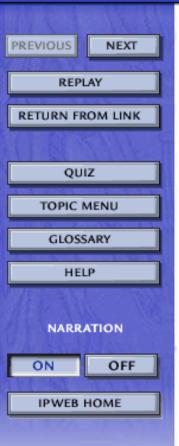


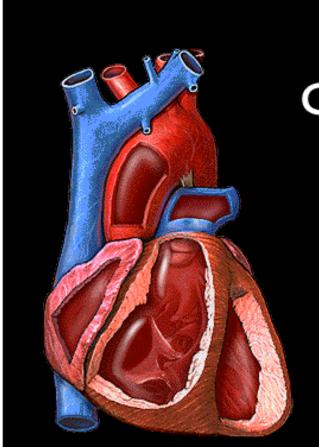


#### **CARDIAC CYCLE**

1. Introduction: Cardiac Cycle (Page 1 of 19)

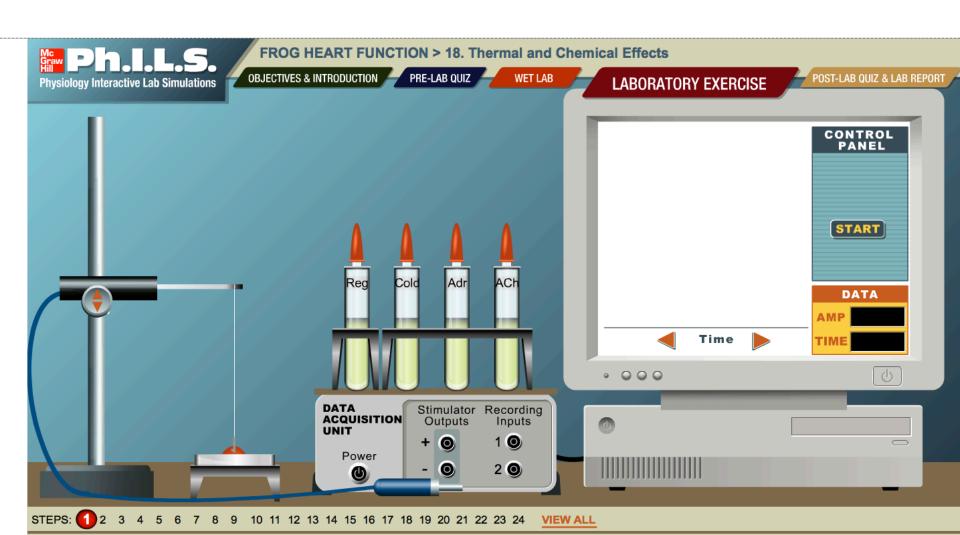
÷





#### CARDIAC CYCLE

The cardiac cycle includes all events related to the flow of blood through the heart during one complete heartbeat.



In this lab, you will apply different solutions to the exposed frog heart and monitor the contractions using a displacement transducer. This lab is composed of three experiments. In each experiment, you will use a <u>pipette</u> to add frog Ringer's solution onto the heart and then add a second solution which is either cold Ringer's, or a Ringer's solution containing acetylcholine or adrenaline. To start, click the <u>power switch</u> to turn on the <u>Data Acquisition Unit</u>.



Notes Help About

Scenario name: Quarantine SBLi Server produced by Identic Pty Ltd.







Current view :: General Locations >> Quarantine office

collections

Possible actions for >> Quarantine office



QUARANTINE INSPECTION PROCEDURES
AN INTERACTIVE LEARNING EXPERIENCE

#### **Quarantine Office**

Move the cursor around in the environment window above. As you move over certain objects, a pop-up description will appear. Click on the object to find out more about it. There may be further actions associated with the object that you can take, that will help you progress the inspection process.

Certain objects (such as the Quarantine manual) should be collected to take with you through the rest of the scenario. You

#### Find or Build?

- Finding sometimes they are good, sometimes not.
- Building
  - Articulate Storyline \$\$\$ (Windows only)
  - SBL Interactive http://www.sblinteractive.org
  - free- somewhat steep learning curve (Windows only)

#### In conclusion

- It is possible to build an engaging course.
- Yes, it takes work and it takes time as well as a great deal of planning, however it is worth it when you see your students succeed.
- Any Questions?

• Thank you!

#### Resources and References

- http://elearninginfographics.com/engaging-students-in-elearninginfographic/
- http://www.cmu.edu/teaching/principles/learning.html
- http://www.hhmi.org/biointeractive/cardiology-virtual-lab
- http://www.Saplinglearning.com
- http://shop.mheducation.com/search.html?searchQuery=Ph.I.L.S
- http://www.mclph.umn.edu/watersedge/game.html
- http://www.Skitch.com
- http://www.Thinglink.com
- How Learning Works: seven research-based principles for smart teaching / Susan A. Ambrose [and others]; foreword by Richard E. Mayer.
- https://coi.athabascau.ca/

- http://www.scilearn.com/blog/teaching-metacognition-thinking-aboutthinking
- http://www.scilearn.com/blog/deliberate-practice-develops-expertise
- http://mvdspuy.blogspot.com
- https://coi.athabascau.ca/coi-model/an-interactive-coi-model/
- http://www.sblinteractive.org/
- Dennen, L.,(2009)
   http://er.educause.edu/articles/2010/3/what--is-student-engagement-anyway
- Keller's ARCS model for deign <a href="https://www.arcsmodel.com">https://www.arcsmodel.com</a>

- Taylor, Deborah L., (2014). <u>Interactions in Online Courses and Student Academic Success</u>. University of Kansas, ProQuest Dissertations Publishing, 2014. 3671767.
- Ericsson, K. A., Krampe, R. T., & Tesch-Römer, C. (1993). The role of deliberate practice in the acquisition of expert performance.
   Psychological review, 100(3), 363.
- http://www.cmu.edu/teaching/principles/learning.html
- http://theelearningcoach.com/elearning\_design/chunkinginformation/